

Phase 3 of Our Lake Mills Remodel Begins 7/15: Here's What You Need to Know

We're excited to share that our Lake Mills remodel is entering **Phase 3 beginning 7/15**. While this phase brings the biggest changes customers will notice, it also gets us one step closer to a completely refreshed banking experience.

Over the past several months, we've been making improvements behind the scenes. Now it's time for work to move into the retail area of the bank, including a brand new teller line and improvements to our drive thru. We know construction isn't always convenient, and we truly appreciate the patience and understanding our customers have shown throughout this project.

What's Changing?

A New Branch Entrance

Beginning 7/15, the main entrance on the Commons Park side of the building will close during construction. Customers should enter through the back entrance near the parking lot.

Drive Thru Improvements

One of the biggest changes during Phase 3 is the closure of our Lake Mills drive thru. The drive thru will close on **7/20** and remain unavailable throughout Phase 3. We currently anticipate reopening near the end of October or early November.

When it reopens, customers can look forward to a more modern drive thru with wider and taller lanes designed to better accommodate today's vehicles and improve the overall banking experience.

If you need drive thru service while ours is closed, our Watertown branch drive thru will remain open and ready to serve you.

Safe Deposit Box Access

Safe deposit boxes will remain accessible throughout construction. However, because the vault will be located within an active construction zone, a few temporary safety measures will be in place.

Customers accessing a safe deposit box will be required to wear a hard hat provided by the bank. We also ask that visits take place between **3:00PM and 5:00PM Monday through Friday, on Saturdays**, or by calling ahead to schedule an appointment.

We appreciate your understanding as we work to keep everyone safe during construction.

Night Drop

Our night drop will continue to be available during most of Phase 3. Since the drive thru will be closed, customers will simply walk up to access the night drop.

There may be brief periods when the night drop must be temporarily closed due to construction activities. If that happens, we'll communicate those closures ahead of time whenever possible.

ATM and In Branch Banking

Even though construction will be happening around us, we're still open for business. Our ATM will remain accessible, and our staff will continue to provide the same personal service you've come to expect. Whether you need to make a deposit, withdraw cash, open an account, or meet with a banker, we're here to help.

Skip the Trip with Digital Banking

Construction also makes this a great opportunity to explore the convenience of banking from home.

With Online Banking and our mobile app, you can:

- Check balances
- Transfer money
- Pay bills
- Deposit checks with Mobile Deposit
- Open many new accounts online
- Manage your finances anytime, anywhere

Whether you're avoiding construction or simply saving yourself a trip across town, our digital banking tools make it easy to bank whenever it's most convenient for you.

Looking Ahead

While Phase 3 will bring a few temporary inconveniences, it's also one of the most exciting parts of the project. Along with the updated drive thru, we're giving our teller area a completely modern refresh and creating a space that better reflects who we are today while continuing to deliver the Bank of Personal Service you've always known.

We're excited to welcome you into a refreshed branch later this year and can't wait to show you everything we've been working on. Thank you again for your patience, flexibility, and continued support throughout our remodel. We look forward to sharing our progress with you as we move one step closer to the finish line.